

## Accessibility statement for SUMAC

This statement covers the SUMAC platform provided by Sumac Mentoring Limited. As a limited company we are not obligated to comply with the 2018 Accessibility Regulations. However, as a wholly owned subsidiary of the University of St Andrews and as a supplier to the UK HE sector, it is our intention to comply with the regulations as far as is reasonable and proportionate, as detailed in the regulations.

### Applicable domains

This accessibility statement applies to <https://sumacmentoring.co.uk> and <https://sumac.ac.uk>

We want as many people as possible to be able to use this platform. To accommodate our users, the SUMAC platform should allow you to:

- Zoom in up to 300% without the text spilling off the screen.
- Navigate most of the content using just a keyboard.
- Navigate most of the content using speech recognition software.
- Listen to most of the content using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- We have also made the text on the platform as simple as possible to understand.

Automated audit scans of all pages of the site produce accessibility scores in the range 76-86% (results from Lighthouse as provided by Google in Chrome).

### Known issues

- The text will not reflow in a single column when you change the size of the browser window.
- You cannot modify the line height or spacing of text.
- You cannot skip to the main content when using a screen reader.
- Some elements lack the associated labels aria properties.
- Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).
  - When we publish new content, we will make sure our use of images meets accessibility standards by ensuring correct tags are used.
  - We will revisit older published material to add in tags and attributes as we continue to improve our service.

### Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page, contact: [support@sumacmentoring.co.uk](mailto:support@sumacmentoring.co.uk).

## Compliance status

We aim to make our online web pages and services as accessible as possible and are continually revisiting how to improve.

This website is not fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, though we are working to accommodate as much of the guidelines as possible given our resources.

## Disproportionate burden

### Orientation

It is not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content, or content spilling out of the viewport.

### Fonts

It is not possible for users to change text colour or font without some of the content overlapping or appearing offscreen.

### Interactive tools and transactions

Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.

We have assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden without current levels of resource but will revisit this as our capacity increases.

## Content that's not within the scope of the accessibility regulations

### PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with policy information and T&C's.

## Preparation of this accessibility statement

This statement was prepared on 25<sup>th</sup> March 2021. It was last reviewed on 25<sup>th</sup> March 2021.

This website was last tested on 25<sup>th</sup> March 2021. The test was carried out in-house.