

# Accessibility statement

Updated on 16th June 2021

Invisible Systems Ltd. is committed to making its websites accessible, this statement summaries our current position, and where we plan to get to

## Using our websites

This website is run by Invisible Systems Ltd. We want as many people as possible to be able to access our services and derive useful data from this website. For example, that means you should be able to:

- use tools provided by your browser to adjust colours, colour contrast etc.
- zoom in and out of the page
- navigate the website using just a keyboard
- navigate the website using speech recognition software
- listen to the website using a screen reader

## Accessibility review

Some parts of our websites are not yet fully accessible:

- keyboard navigation within pages is poor on some pages
- some components have weak colours and poor contrast
- some components have no accessible alternative – including charts and location based displays (e.g. maps)
- some buttons are not labelled
- some input related error messages are not clearly associated with the input
- some tools and components are not fully accessible to screen reader software

## Reporting accessibility problems

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page, please contact:

- email: [support@realtime-online.com](mailto:support@realtime-online.com)
- phone: 01539 722 520

## Technical information

Invisible Systems Ltd. is committed to making its website more accessible. This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1 AA standard](#), due to the non-compliances listed below:

## Non-text content

Some non-text content is not replaced by textual alternatives.

## Sensory characteristics

Some functions of the site depend heavily on sensory characteristics to imply meaning, particularly action buttons.

## Identify purpose

Some inputs and other components are not fully labelled for their content type.

## Use of colour

In some areas, colour is the only conveyor of information, particularly state-based information.

## Reflow

Some content requires scrolling in two dimensions

## Keyboard

Some pages are not navigable with a keyboard alone

## Re-authenticating

Content may be lost when authentication expires

## Animation from interactions

Some non-essential animations cannot be disabled

## Target size

Some click targets may be below the recommended size at default zoom levels

## Language of page

Our content is delivered in British English. Minimal text is used by design.

## Error identification

Some errors are not linked to the item which caused the error

## Labels or instructions

Some elements do not contain accessible labels or instructions

## Improving accessibility on our websites

- We shall review upgrading our design language to include libraries of components that have been designed and built with accessibility as a core focus.
- We shall review adding built-in features for adjusting colours, contrast, font size etc.
- We shall continue work to remove older, less accessible content.

This statement was prepared on 16 June 2021